



PRIVATE AND CONFIDENTIAL
APPLICATION FOR EMPLOYMENT

1. Position applied for

PCV Driver

2. Personal Details (Please complete this section in capitals)

Forename

Surname

3. Your Contact Details (including codes). Please tick your preferred method of contact

Address

Email

Phone

4. Are there any restrictions on you taking up employment in the UK? Yes

☐☐

If Yes, please explain.....

5. Interview

Are there any adjustments that may be required to be made should you be invited to interview?

Yes/No. If yes, please state below. (For example the Drivers' computer theory test can be done on an audio format and up to 25% extra time given for the maths test)

--

6. Employment Details

Please list below your present and past employment for the last 5 years beginning with your current or most recent job. Explain any employment gaps. **Please continue on a separate sheet if necessary.**

Name and Address of Employer	Dates (From -To)	Job Title, Salary
Reason for Leaving		
Reason for Leaving		
Reason for Leaving		
Reason for Leaving		
Reason for Leaving		

Give details of any previous applications or employment with Oxford Bus Company, Thames Travel (Wallingford), Carousel Buses or any other Go-Ahead Group Operating Company

Dates	Job Title	Reason for leaving

7. Driving Licences

Please tick to indicate the licences you hold.

PCV	manual	<input type="checkbox"/>	automatic	<input type="checkbox"/>	provisional	<input type="checkbox"/>
D1	manual	<input type="checkbox"/>	automatic	<input type="checkbox"/>		
Car	manual	<input type="checkbox"/>				

Date manual

car licence held since:

(a) Please give full particulars of any endorsements. Continue of a separate sheet if necessary.

(b) Has any PCV or Driving Licence been refused or revoked?
If yes, state the date, by whom, and the reason.

Yes/No

(c) Have you completed the Certificate of Professional Competence (CPC)?
If yes, please state the date, certificate number and the name of the test centre.

Yes/No

(d) If currently training for the CPC, state how many hours training you have completed, the dates, and the name of the training centre

(e) Do you hold a Driver Qualification Card (DQC)?

Yes/No

8. Security Declaration

Have you ever been convicted, imprisoned, fined or cautioned for any offence or bound over to keep the peace? Yes/No

(Spent convictions within the meaning of the Rehabilitation of Offenders Act 1974 as revised 2014 need not be disclosed)

If yes, please give details

Date	Offence	Court	Sentence or Order

9. How did you become aware of this vacancy?

Normal newspaper advertisement	Yes/No	Local free paper advertisement	Yes/No
Jobcentre	Yes/No	Website (Please specify)	
Radio	Yes/No	Other (please state)	

10. Declaration and Consent (Please read this carefully before signing this application)

- a) I confirm that the above information is complete and correct and that any untrue or misleading information will give my employer the right to terminate any employment contract offered.
- b) I agree that should I be successful in this application, I will, if required, apply to the Disclosure and Barring Service for a basic disclosure. I understand that should I fail to do so,

or should the disclosure not be to the satisfaction of the company any offer of employment may be withdrawn or my employment terminated.

c) The information provided on this application form is protected by data legislation and will be used for the purposes of processing your application and statistical and audit purposes. By signing below you give your consent for the company to process this information.

Signed: Date:



JOB DESCRIPTION

Title:	PCV Driver
Hours:	40 hours per week guaranteed, usual week is over 45 hours These may be subject to alteration and worked flexibly in order to sustain operational efficiency
Rates of pay	PCV holders £11.50 per hour Monday - Friday £12.00 per hour Saturday - Sunday Trainees £9.50 per hour £1 extra on all rates for rest day work (excluding trainees)
Reporting to:	Senior Duty Manager
Job Purpose	Carry out driving duties for Carousel Buses in an efficient, effective and legal manner. Provide a reliable bus service that transfers passengers safely. Perform skilled driving in busy towns. Sale and promotion of full range of travel cards and tickets available

DUTIES AND RESPONSIBILITIES:

1. Work to a schedule of driving duties to include early starts and late finishing as well as weekend work, ensuring the safe transportation of passengers to/from various destinations
2. Carry out a daily check of the designated vehicle and its equipment and ensure the vehicle is clean and presentable and to the company's required standard
3. Report immediately any faulty equipment or vehicle faults as in accordance with company policies and procedures

4. Assist in the gathering of statistical information by the completion of daily records i.e. vehicle, passenger and driver records
5. Sale and promotion of full range of tickets to passengers
6. Be accountable for the collection, reconciliation and hand over of fare monies in line with company procedures
7. Work in a helpful, caring, confidential manner and assist passengers as and when required
8. Refer passenger complaints and anomalies about the service to your immediate line supervisor
9. Report immediately to your immediate line supervisor, any changes which may affect the validity of your driving licence and work in conjunction with the Company to ensure relevant driving legislation is being followed at all times
10. Report immediately to your immediate line supervisor all traffic incidents/accidents, or any incidents/accidents affecting passengers and complete all relevant paperwork at first opportunity
11. Undertake appropriate training in order to assist the Company in achieving its aim of being a centre of excellence for passenger transport. This will be identified in conjunction with your Line Manager and/or your immediate line supervisor
12. Undertake any other duties and responsibilities of a similar nature or level of responsibility which may be allocated from time to time

THE ABOVE DUTIES AND RESPONSIBILITIES MUST BE CARRIED OUT IN COMPLIANCE WITH THE COMPANY'S EQUAL OPPORTUNITIES POLICY, HEALTH AND SAFETY POLICY, AND WITH ALL OTHER POLICIES CURRENTLY IN FORCE AT CAROUSEL BUSES.

Benefits

The post attracts benefits of free travel, free uniform (issued biennially), 4 weeks holiday per annum, plus bank holidays

Promotion Prospects:

Carousel Buses actively encourages development from within the Company

Company Content:

Carousel Buses is part of the Go-Ahead Group plc, which is one of the major public transport operators in the country. Carousel Buses has a total workforce of approximately 60 and operates 36 buses over routes in and around the High Wycombe area

Please return completed application forms to

Carousel Buses,
Unit 2 Hughenden Avenue, High Wycombe, Buckinghamshire, HP13 5SG

We are an equal opportunities employer and welcome applications from throughout the community.



Person Specification – PCV Driver

ESSENTIAL
Full manual car licence must be held for a minimum of 2 years * See note below
Excellent customer care skills
Weight of under 20 stone/127kg as a health & safety requirement
Strong communication skills
Smart appearance
Good numeracy and literacy, to be able to handle cash, complete daily records, reconcile takings

Flexible approach to duties

***Please note**

- Driving licences held 2 years or more, a maximum of 6 points will be considered.
- Drink/drugs/dangerous driving offences and any other ban to have expired at least 5 years previously.



SOME ANSWERS TO YOUR QUESTIONS:

Q. I can't drive a bus. All I have is a normal car licence. Can I apply?

A. Yes. If you have held a manual car driving licence for 2 years or more, you can apply.

Q. What training will be given and where?

A. If you are successful in your application, we will submit you for the PCV theory tests. Then our professional instructors will train you up to drive a bus and we will submit you for the PCV driving test. All driving training happens in Oxford. If you pass, you will then be given full 'customer care' training, manual handling, route learning, vehicle familiarisation and ticket training.

Q. Do I get paid when training?

A. Yes. You will be paid £7.79 per hour until you complete all the necessary training. You will be paid our normal wage rates when you begin driving in service on your own.

Q. How long does training take?

A. It depends on how good you are! On average, it takes at least two – four weeks intensive training before you can sit the PCV driving test.

Q. What if I fail the PCV driving test?

A. We would normally give you further training, then submit you for a second test.

Q. Once I pass the driving test, what then?

A. After you have completed all the necessary training including ticket machine, fire awareness, manual handling and customer care, you will work from the High Wycombe depot and begin to learn the routes. As part of this you will 'shadow' one of our experienced drivers. When we are satisfied that you're ready, you'll be allocated a place on one of our services, and away you go!

Q. What if I experience difficulties afterwards?

A. We recognise that even with the best training, you may be uncertain about some aspects.

Our buses are fitted with mobile phones so you can communicate with the supervisor.

Q. When would I have days off?

A. Each line of the roster represents a week, from Sunday to Saturday, and you will usually work four days out of seven.

Quite often, the Saturday day off at the end of one week will be followed by the Sunday day off at the start of the next-giving you both days of the weekend off. Occasionally your days off will run from Friday and Saturday of the first week to Sunday and Monday of the second, giving you a 'long weekend' off.

Q. What about evening work?

A. You will be expected to work some evenings, usually you would work the same type of shift all week. For example, you may work early duties one week, followed by another early week then a late week.

Q. Are all the daily duties the same length?

A. No. Because of the complex way we have to schedule our buses and services, daily duties range in length but you obviously get meal breaks in that time. The length of duties is usually at least 10 hours.

Q. What about overtime?

A. Overtime is generally available, both added on to a normal day's work or as an extra day's work when you otherwise have a day off. You can therefore earn quite a lot more than the basic wage.

Q. What about holidays?

A. You will accrue holidays for the current year at a rate of one and two-thirds days per completed month of service. You are able to book holiday even if you have not yet accrued it; if you leave the Company before any holiday taken is accrued, the pay will be held back from your final pay.

Q. What about pay?

A. The pay structure consists of two bands, each of which has an hourly rate for all work done Monday to Saturday, with a higher rate for all work done on a Sunday.

Q. What about further training and promotion?

A. The Company provides on-going training and has an active policy of developing people within the organisation.

Q. How do I apply?

A. Simply fill in the application form and send it to Carousel Buses, Unit 2 Hughenden Avenue, High Wycombe, Buckinghamshire, HP13 5SG.

We will consider your application and, if we feel you are a suitable candidate, you will be asked to attend a series of assessments. You will be expected to drive a van to a certain standard, to complete a short maths and theory test, and to complete a personality profile test. You must bring along your current driving licence and suitable identity documents that prove your right to live and work in the UK. If these assessments are successful you will then be invited to attend an interview.

Any other questions you have about being a bus driver can be answered at the interview.

IF YOU ARE INTERESTED - APPLY NOW!!

Carousel Buses is an equal opportunities employer. It is our policy to employ people without regard to their sex or race. We actively encourage applicants from women, ethnic minorities, and people of more mature years.

Points to Consider

Thank you for considering a career with Oxford Bus Company / Thames Travel / Carousel as a PCV Driver. This is a highly responsible position in which you will be entrusted with the safety and wellbeing of our customers. Before completing and returning your application to us, please take the time to read the information below and ensure you fully understand what the role entails. If you have any further questions please just ask.

Driving licence requirements

- You must have held a valid United Kingdom/EU manual driving licence for a minimum of two years
- You must have no more than six penalty points on your licence at the time of application
- You must have no pending motoring offences at the time of application
- We will not accept an application if you have convictions for certain driving offences such as driving without due care and attention, alcohol/drug related offences and mobile phone use etc.



Becoming a PCV Driver

We expect all our colleagues to provide an exceptional customer focussed experience and in return we will offer a supportive and rewarding career. The points below will provide a greater understanding of the position and will help you decide if PCV driving is the career for you.

- Customers are our business and it is the revenue we receive from our customers that pays our wages and ensures the Company's continued success. Our aim is to recruit people who have excellent customer service skills, are polite, pleasant, well presented and helpful. We will provide the technical training for successful

applicants who display these skills, to become a qualified PCV Driver. If you don't have the desire to work with

people, then perhaps this is not the career for you.

→ In order to hold a PCV

licence applicants need to successfully pass a medical examination which is required by law. Your driving licence will also be subject to regular checks



throughout employment with us. → You must maintain your weight at under 20 stone/127kg as a health and safety requirement

What happens after I send my application in?

Applicants who meet our selection criteria will be given an appointment to attend for assessments and an interview. The assessments covers highway code, numeracy and driving ability, as well as an interview, where we'll get to know more about you and specifically your ability to relate to customers.

What training is involved?

- In order to gain your PCV licence you are required to undertake both a Theory and Hazard Perception test, alongside a case study based assessment. We will provide the appropriate literature and tuition for these tests, but you will need to spend some of your own time studying in order to be successful. You will be required to pass these tests during your first week of training.
- Our professional instructors will provide you with intensive practical driver training. After successfully passing your PCV test we will provide additional on-the road training to further enhance your driving skills over and above what is required by law.
- On completion of your practical PCV training you will undertake "in service" training with a mentor, serving genuine customers to ensure that you are confident in your new role and have the required skills.
- Your training will normally take between approximately 7 weeks.



Do I get paid during my training?

Throughout your training and until you are placed on a rota line, you will be paid the prevailing training rate of pay. Once you are operating solo without assistance you will be paid the appropriate driver rate of pay.

How much will it cost me to gain my PCV driving licence?

Providing the training for you to successfully gain your PCV licence is expensive and amounts to over £4,000 in respect of each Trainee. For this reason, all new Trainees are required to sign a Training Agreement. This remains in place for 1 year from when you enter service.

The amount of the Training Costs which are repayable by the Trainee will reduce by 1/12 for each complete month you remain employed by Oxford Bus Company / Thames Travel / Carousel after the completion of the Training and gaining the PCV qualification

In order to ensure that the Company is not left out of pocket if a recently qualified PCV Driver were to leave the Company, the following arrangement is in place:

- Once you have passed your PCV practical test and have entered service, the Company will make a weekly deduction of £20.00 from your wages. This will continue for 30 weeks (£600 in total)
- For the next 22 weeks you will pay you back £20 per week (£440 in total) and once you have completed 1 year on the road and is at the end of your Training Bond, the Company will return the final £160
- This will not affect your tax position **What can I earn?**

Once you have completed your training, you will be assigned duties. Some weeks you will be rostered to work more than 40 hours as the lengths of our shifts can vary. Based on a 40 hour week, you could earn over £500 per week once you are qualified and on the road.

What is involved in the role of a PCV Driver?

Being Customer Focussed

Delivering excellent customer service everyday is at the very heart of what we do, that's why "Customer Focussed" is one of our Company values. The more we understand our customers, the better the service we can provide, meaning our customer will choose our services again and again. The continued success of our company is hugely dependent on how we value our existing customers and on our ability to encourage new customers to use our services.

We expect all our colleagues to provide a quality service and to go the extra mile. If you don't have a desire to work with people and provide a vital service for your community (with a smile), please consider carefully if this is the right role for you before you apply.

Shift work

Being a PCV Driver means that you will be required to undertake shift work to cover operating hours 24hours a day, 7days a week in order to cover operating hours and provide an excellent service to customers. Therefore, it is important that you fully consider any impact this may have on your family and social life. Shift work suits many people but not everyone; therefore, we recommend that you discuss this with your spouse or partner, so that you understand how this may affect you.

Shift work means that you will be required to work either very early or very late on some days. You may be required to work four or five days a week, on a rota basis and this could include regular Saturday and Sunday working. You may also be required to work on Bank Holidays or other public holidays including the Christmas period.

As with all shift work, a degree of flexibility is required. Due to the complex ways we have to schedule our buses and services, daily duties can vary in length and start times, so you must be organised with planning ahead.

Reliability

Our customers deserve the best service that we can provide and reliability is of the utmost importance, therefore your punctuality and attendance are paramount to the provision of that service. The Company closely monitors attendance and if you don't think you can commit to attending work on a reliable and regular basis, please think about if this is the right position for you.

Working under all conditions

Once trained, you will be required to operate a number of different routes and some may suffer from significant traffic congestion. You will need the skill and patience to be able to concentrate under difficult driving conditions and maintain high standards of safe driving and customer focus and care in all circumstances.

Apart from in exceptional circumstances, you will be expected to complete your scheduled duty even if occurrences, such as traffic delays, have made you late. If this occurs, you will be paid for the late finish in accordance with current agreements in place.

Handling money

You are likely to be issuing tickets and handling potentially large amounts of cash and will be responsible for any money you take until it is paid in at the end of each working day. You will also be responsible for any discrepancies and any shortage will normally be deducted from your wages.

Uniform

Our image is extremely important to us and you will be expected to look smart and presentable at all times. As an ambassador for Oxford Bus Company / Thames Travel / Carousel we will provide you with a uniform, which must be worn correctly at all times whilst on duty.

Smoking

If you are a smoker, you are only permitted to smoke during designated break periods and ideally (if in uniform) not in a location visible to members of the public.

Overtime

There may be opportunities to work overtime on either your rest day, or in addition to a normal days work. This is voluntary and paid at the prevailing rates and must be in line with driving hours and working time regulations.

Holiday

Given the complex nature of our operation, holiday is taken on an allocated basis. You may be able to swap your holiday with other colleagues. Consult your local agreement.



Staff travel pass

Once you have passed your PCV test, you will be provided with a free travel pass, which may be used to travel on Oxford Bus Company / Thames Travel / Carousel services at any time. You will also be entitled to a free nominee pass. We also have reciprocal agreements in place with some other

Embracing Diversity and combating Modern Slavery

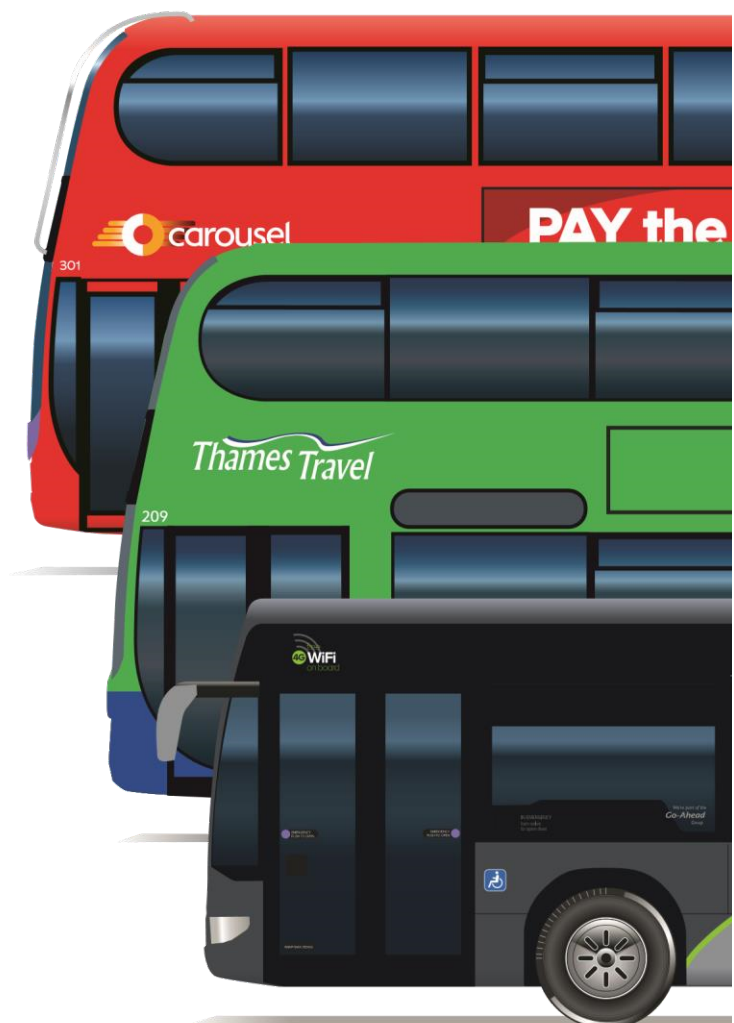
We recognise the value of a diverse workforce and the diverse communities in which we operate. We recognise that differences in age, race, gender, nationality, sexual orientation, physical ability, thinking style and background bring richness and harmony to our work environment. As a bus driver you will be expected to adopt this approach to by treating all customers and colleagues fairly and with respect, recognising differences in each other and appreciating those differences and recognising the impact your behaviours may have on others.

In addition, Oxford Bus Company / Thames Travel / Carousel are committed to improving practices to combat slavery, human trafficking and to eliminate abuse and exploitation in the work place.

Ongoing Training & Career Progression

We are committed to colleague development; we will train you to achieve the CPC (Certificate of Professional Competence) which all PCV drivers must attain. In addition to this we will support you with regular training and development to ensure your skills are best tuned to the requirements of our customers.

Many of our Controllers, Instructors and Managers have worked as a Driver at some point.



oxford
bus company

@ jobs@oxfordbus.co.uk

www.oxfordbus.co.uk

01865 785400

carousel

@ jobs@carouselbuses.co.uk

www.carouselbuses.co.uk

01494 450151

Thames Travel

@ jobs@thames-travel.co.uk

www.thames-travel.co.uk

01865 785400